

## The World Café: Shaping Our Futures Through Conversations That Matter

Juanita Brown, David Isaacs, World Cafe Community

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The World Café process has been used by tens of thousands of people around the world to tackle real-life issues. Based on seven key principles, it begins with small, intimate conversations at café -style tables; these gatherings then link and build on each other as people move between groups and cross-pollinate ideas. In this way, Café learning enables even very large groups to think together creatively in a single, connected conversation. This complete resource explains the Café concept and provides readers with the tools they need to get started. Each chapter opens with stories from business, education, government, and community organizations, each a dramatic example of how leaders are using this process in the real world. Such stories underline the Café 's immediate, practical implications for meeting and conference design, strategy formation, knowledge creation, and large-scale systems change. The book includes a foreword by bestselling author Margaret J. Wheatley, an afterword by author Peter Senge, and real-world stories of the Café process in action at Hewlett-Packard, the nation of Singapore, and the University of Texas.

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